

Privacy Policy

At Heartfelt Harmony, we are committed to protecting your privacy and ensuring the security of your personal information. This Privacy Policy outlines how we collect, use, and safeguard your data.



Information We Collect We may collect the following types of personal information:

- Contact details (e.g., name, phone number, email address)
- Preferences and communication settings
- Relevant medical and service-related information necessary for providing hospice care.

How We Use Your Information Your information will only be used to:

- Provide personalized care and services
- Communicate updates, reminders, and other relevant information regarding your care
- Conduct surveys to improve our services

Third-Party Sharing We do not share, sell, or rent your personal information to third parties for marketing purposes. Your information will only be shared with trusted partners essential to delivering our services (e.g., medical teams) and only with your consent.

No mobile information will be shared with third parties/affiliates for marketing/promotional purposes. All other categories exclude text messaging originator opt-in data and consent; this information will not be shared with any third parties.

Data Security We implement robust security measures to protect your personal information against unauthorized access, loss, or misuse.

Your Rights You have the right to:

- Access your information
- Request corrections to inaccuracies
- Opt-out of receiving non-essential communications

Contact Us

If you have any questions or concerns about this Privacy Policy, please contact us at 210-201-5346 or info@heartfelthospice.com.